

Section 1 - Identification of The Material and Supplier

Custom Surface Solutions
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Chemical nature: Water solution of ingredients.
Trade Name: Aqua Mix Heavy Duty Tile & Grout Cleaner
Product Use: Cleaner.
Creation Date: December, 2011
This version issued: December, 2011 and is valid for 5 years from this date.

Section 2 - Hazards Identification**Statement of Hazardous Nature**

This product is classified as: N, Dangerous to the environment. C, Corrosive. Hazardous according to the criteria of SWA.

Dangerous according to the Australian Dangerous Goods (ADG) Code.

Risk Phrases: R34, R53. Causes burns. May cause long term adverse effects in the aquatic environment.

Safety Phrases: S20, S23, S26, S28, S36, S46, S24/25. When using, do not eat or drink. Do not breathe vapours or mists. In case of contact with eyes, rinse immediately with plenty of water and contact a doctor or Poisons Information Centre. After contact with skin, wash immediately with plenty of water. Wear suitable protective clothing. If swallowed, contact a doctor or Poisons Information Centre immediately and show this MSDS or label. Avoid contact with skin and eyes.

SUSMP Classification: S5

ADG Classification: Class 8: Corrosive Substances.

UN Number: 3266, CORROSIVE LIQUID, BASIC, INORGANIC, N.O.S.

Emergency Overview

Physical Description & Colour: Clear colourless liquid.

Odour: Low odour.

Major Health Hazards: Causes burns.

Potential Health Effects**Inhalation:**

Short Term Exposure: Available data indicates that this product is not harmful. However product may be irritating, although unlikely to cause anything more than mild transient discomfort. If liquid enters nasal passages, it will cause pain and burn nasal membranes. Patients with inhalation burns may develop acute pulmonary oedema.

Long Term Exposure: No data for health effects associated with long term inhalation.

Skin Contact:

Short Term Exposure: Available data indicates that this product is corrosive to the skin. Capable of causing moderate to severe burns with ulceration. Can penetrate to deeper layers of skin, resulting in third degree burns. Corrosion will continue until product is removed or neutralised. Severity depends on concentration and duration of exposure. Burns may not be immediately painful; the onset of pain may be minutes to hours.

Long Term Exposure: No data for health effects associated with long term skin exposure.

Eye Contact:

Short Term Exposure: This product is corrosive to eyes. It will cause severe pain, and corrosion of the eye and surrounding facial tissues. Unless exposure is quickly treated, permanent blindness and facial scarring is likely.

Long Term Exposure: No data for health effects associated with long term eye exposure.

Ingestion:

Short Term Exposure: Significant oral exposure is considered to be unlikely. However, this product is corrosive to the gastrointestinal tract. Capable of causing moderate to severe burns with ulceration. Can penetrate to deeper layers of skin, resulting in third degree burns. Corrosion will continue until product is removed or neutralised. Severity depends on concentration and duration of exposure.

Long Term Exposure: No data for health effects associated with long term ingestion.

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Carcinogen Status:**SWA:** No significant ingredient is classified as carcinogenic by SWA.**NTP:** No significant ingredient is classified as carcinogenic by NTP.**IARC:** No significant ingredient is classified as carcinogenic by IARC.**Section 3 - Composition/Information on Ingredients**

Ingredients	CAS No	Conc, %	TWA (mg/m ³)	STEL (mg/m ³)
Sodium hydroxide	1310-73-2	15g/L	2	Peak
Other non hazardous ingredients	various	3-6	not set	not set
Water	7732-18-5	to 100	not set	not set

This is a commercial product whose exact ratio of components may vary slightly. Minor quantities of other non hazardous ingredients are also possible.

The SWA TWA exposure value is the average airborne concentration of a particular substance when calculated over a normal 8 hour working day for a 5 day working week. The STEL (Short Term Exposure Limit) is an exposure value that may be equalled (but should not be exceeded) for no longer than 15 minutes and should not be repeated more than 4 times per day. There should be at least 60 minutes between successive exposures at the STEL. The term "peak" is used when the TWA limit, because of the rapid action of the substance, should never be exceeded, even briefly.

Section 4 - First Aid Measures**General Information:**

You should call The Poisons Information Centre if you feel that you may have been poisoned, burned or irritated by this product. The number is 13 1126 from anywhere in Australia (0800 764 766 in New Zealand) and is available at all times. Have this MSDS with you when you call.

Inhalation: No first aid measures normally required. However, if inhalation has occurred, and irritation has developed, remove to fresh air and observe until recovered. If irritation becomes painful or persists more than about 30 minutes, seek medical advice.

Skin Contact: Flush contaminated area with lukewarm, gently flowing water for at least 40 minutes, by the clock. DO NOT INTERRUPT FLUSHING. If necessary, keep emergency vehicle waiting (show paramedics this MSDS and take their advice). Under running water, remove contaminated clothing, shoes and leather goods (e.g. watchbands and belts). Strongly basic ingredients tend to penetrate the skin and so need longer rinsing than other substances. If irritation persists, repeat flushing. Seek medical attention.

Eye Contact: Immediately flush the contaminated eye(s) with lukewarm, gently flowing water for at least 20-30 minutes, by the clock, while holding the eyelid(s) open. Neutral saline solution may be used as soon as it is available. DO NOT INTERRUPT FLUSHING. If necessary, keep emergency vehicle waiting (show paramedics this MSDS and take their advice). Take care not to rinse contaminated water into the unaffected eye or onto face. If irritation persists, repeat flushing. Call a Poisons Information Centre or a doctor urgently. Take special care if exposed person is wearing contact lenses.

Ingestion: If swallowed, do NOT induce vomiting; rinse mouth thoroughly with water and contact a Poisons Information Centre. Urgent hospital treatment is likely to be needed. Give activated charcoal if instructed.

Section 5 - Fire Fighting Measures

Fire and Explosion Hazards: The major hazard in fires is usually inhalation of heated and toxic or oxygen deficient (or both), fire gases. There is little risk of an explosion from this product if commercial quantities are involved in a fire.

Only small quantities of decomposition products are expected from this product at temperatures normally achieved in a fire. This will only occur after heating to dryness.

Fire decomposition products from this product are not expected to be hazardous or harmful.

Extinguishing Media: Not combustible. Use extinguishing media suited to burning materials. Water fog or fine spray is the preferred medium for large fires. Try to contain spills, minimise spillage entering drains or water courses.

Fire Fighting: If a significant quantity of this product is involved in a fire, call the fire brigade. There is little danger of a violent reaction or explosion if significant quantities of this product are involved in a fire. Recommended personal protective equipment is liquid-tight chemical protective clothing and breathing apparatus.

Flash point: Does not burn.

Upper Flammability Limit: Does not burn.

Lower Flammability Limit: Does not burn.

Autoignition temperature: Not applicable - does not burn.

Flammability Class: Does not burn.

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Section 6 - Accidental Release Measures

Accidental release: In the event of a major spill, prevent spillage from entering drains or water courses. Evacuate the spill area and deny entry to unnecessary and unprotected personnel. Wear full protective chemically resistant clothing including eye/face protection, gauntlets and self contained breathing apparatus. See below under Personal Protection regarding Australian Standards relating to personal protective equipment. Suitable materials for protective clothing include rubber, Viton, Nitrile. Eye/face protective equipment should comprise as a minimum, protective goggles. If there is a significant chance that vapours or mists are likely to build up in the cleanup area, we recommend that you use a respirator. Usually, no respirator is necessary when using this product. However, if you have any doubts consult the Australian Standard mentioned below (section 8). Otherwise, not normally necessary. Stop leak if safe to do so, and contain spill. Absorb onto sand, vermiculite or other suitable absorbent material. If spill is too large or if absorbent material is not available, try to create a dike to stop material spreading or going into drains or waterways. Because of the corrosiveness of this product, special personal care should be taken in any cleanup operation. Sweep up and shovel or collect recoverable product into labelled containers for recycling or salvage, and dispose of promptly. Recycle containers wherever possible after careful cleaning. After spills, wash area preventing runoff from entering drains. If a significant quantity of material enters drains, advise emergency services. Contaminated area may be neutralised by washing with weak or dilute acid. Vinegar, citrus juice and most soft drinks may be suitable. This material may be suitable for approved landfill. Ensure legality of disposal by consulting regulations prior to disposal. Thoroughly launder protective clothing before storage or re-use. Advise laundry of nature of contamination when sending contaminated clothing to laundry.

Section 7 - Handling and Storage

Handling: Keep exposure to this product to a minimum, and minimise the quantities kept in work areas. Check Section 8 of this MSDS for details of personal protective measures, and make sure that those measures are followed. The measures detailed below under "Storage" should be followed during handling in order to minimise risks to persons using the product in the workplace. Also, avoid contact or contamination of product with incompatible materials listed in Section 10.

Storage: This product is a Scheduled Poison. Observe all relevant regulations regarding sale, transport and storage of this schedule of poison. Store in a cool, well ventilated area. Check containers periodically for corrosion and leaks. Containers should be kept closed in order to minimise contamination. Make sure that the product does not come into contact with substances listed under "Incompatibilities" in Section 10. If you keep more than 10000kg or L of Dangerous Goods of Packaging Group III, you may be required to license the premises or notify your Dangerous Goods authority. If you have any doubts, we suggest you contact your Dangerous Goods authority in order to clarify your obligations. Check packaging - there may be further storage instructions on the label.

Section 8 - Exposure Controls and Personal Protection

The following Australian Standards will provide general advice regarding safety clothing and equipment:

Respiratory equipment: **AS/NZS 1715**, Protective Gloves: **AS 2161**, Occupational Protective Clothing: AS/NZS 4501 set 2008, Industrial Eye Protection: **AS1336** and **AS/NZS 1337**, Occupational Protective Footwear: **AS/NZS2210**.

SWA Exposure Limits	TWA (mg/m ³)	STEL (mg/m ³)
Sodium hydroxide	2	Peak

No special equipment is usually needed when occasionally handling small quantities. The following instructions are for bulk handling or where regular exposure in an occupational setting occurs without proper containment systems.

Ventilation: This product should only be used in a well ventilated area. If natural ventilation is inadequate, use of a fan is suggested.

Eye Protection: Your eyes must be completely protected from this product by splash resistant goggles with face shield. All surrounding skin areas must be covered. Emergency eye wash facilities must also be available in an area close to where this product is being used.

Skin Protection: Because of the dangerous nature of this product, make sure that all skin areas are completely covered by impermeable gloves, overalls, hair covering, apron and face shield. See below for suitable material types.

Protective Material Types: We suggest that protective clothing be made from the following materials: rubber, Viton, nitrile.

Respirator: Usually, no respirator is necessary when using this product. However, if you have any doubts consult the Australian Standard mentioned above. Otherwise, not normally necessary.

Safety deluge showers should, if practical, be provided near to where this product is being handled commercially.

Section 9 - Physical and Chemical Properties:

Physical Description & colour: Clear colourless liquid.
Odour: Low odour.
Boiling Point: Approximately 100°C at 100kPa.

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Freezing/Melting Point:	Approximately 0°C.
Volatiles:	Water component. VOC 3%
Vapour Pressure:	2.37 kPa at 20°C (water vapour pressure).
Vapour Density:	As for water.
Specific Gravity:	No data. Expected to be about 1.0
Water Solubility:	Completely soluble in water.
pH:	11.5-12.5 (as supplied).
Volatility:	No data.
Odour Threshold:	No data.
Evaporation Rate:	As for water.
Coeff Oil/water Distribution:	No data.
Autoignition temp:	Not applicable - does not burn.

Section 10 - Stability and Reactivity

Reactivity: Most strong alkalis and bases react with inorganic and organic acids to form salts. They can also react with some metals liberating hydrogen gas. These reactions may be rapid and sometimes liberate much heat. They can also decompose many organic materials such as esters, in a reaction called hydrolysis.

Conditions to Avoid: This product should be kept in a cool place, preferably below 30°C. Keep containers tightly closed.

Incompatibilities: Strong acids, zinc, tin, aluminium and their alloys.

Fire Decomposition: Only small quantities of decomposition products are expected from this product at temperatures normally achieved in a fire. This will only occur after heating to dryness. Combustion forms carbon dioxide, and if incomplete, carbon monoxide. Water is also formed. May form nitrogen and its compounds, and under some circumstances, oxides of nitrogen. Occasionally hydrogen cyanide gas in reducing atmospheres. Sodium compounds. Carbon monoxide poisoning produces headache, weakness, nausea, dizziness, confusion, dimness of vision, disturbance of judgment, and unconsciousness followed by coma and death.

Polymerisation: This product will not undergo polymerisation reactions.

Section 11 - Toxicological Information

Local Effects:

Target Organs: There is no data to hand indicating any particular target organs.

Classification of Hazardous Ingredients

Ingredient	Risk Phrases
Sodium Hydroxide	>=0.5%Conc<2%: Xi; R36/38

Section 12 - Ecological Information

This product may cause long term adverse effects to the aquatic environment. However, until diluted or neutralised it will kill all aquatic organisms it contacts due to extreme pH.

Section 13 - Disposal Considerations

Disposal: This product may be recycled if unused, or if it has not been contaminated so as to make it unsuitable for its intended use. If it has been contaminated, it may be possible to separate the contamination in some way. Only if neither of these options is suitable, consider landfill.

Section 14 - Transport Information

ADG Code: 3266, CORROSIVE LIQUID, BASIC, INORGANIC, N.O.S.

Hazchem Code: 2X

Special Provisions: 223, 274

Limited quantities: ADG 7 specifies a Limited Quantity value of 5 L for this class of product.

Dangerous Goods Class: Class 8: Corrosive Substances.

Packaging Group: III

Packaging Method: P001, IBC03, LP01

Class 8 Corrosive Substances shall not be loaded in the same vehicle or packed in the same freight container with Classes 1 (Explosives), 4.3 (Dangerous When Wet Substances), 5.1 (Oxidising Agents), 5.2 (Organic Peroxides), 6 (Toxic Substances where the Toxic Substances are cyanides and the Corrosives are acids), 7 (Radioactive Substances), Foodstuffs and foodstuff empties. They may however be loaded in the same vehicle or packed in the

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same freight container with Classes 2.1 (Flammable Gases), 2.2 (Non-Flammable, Non-Toxic Gases), 2.3 (Poisonous Gases), 3 (Flammable liquids), 4.1 (Flammable Solids), 4.2 (Spontaneously Combustible Substances), 6 (Toxic Substances except where the Toxic Substances are cyanides and the Corrosives are acids) and 9 (Miscellaneous Dangerous Goods).

Section 15 - Regulatory Information

AICS: All of the significant ingredients in this formulation are compliant with NICNAS regulations. The following ingredient: Sodium hydroxide, is mentioned in the SUSMP.

Section 16 - Other Information

This MSDS contains only safety-related information. For other data see product literature.

Acronyms:

ADG Code	Australian Code for the Transport of Dangerous Goods by Road and Rail (7 th edition)
AICS	Australian Inventory of Chemical Substances
SWA	Safe Work Australia, formerly ASCC and NOHSC
CAS number	Chemical Abstracts Service Registry Number
Hazchem Code	Emergency action code of numbers and letters that provide information to emergency services especially firefighters
IARC	International Agency for Research on Cancer
NOS	Not otherwise specified
NTP	National Toxicology Program (USA)
R-Phrase	Risk Phrase
SUSMP	Standard for the Uniform Scheduling of Medicines & Poisons
UN Number	United Nations Number

THIS MSDS SUMMARISES OUR BEST KNOWLEDGE OF THE HEALTH AND SAFETY HAZARD INFORMATION OF THE PRODUCT AND HOW TO SAFELY HANDLE AND USE THE PRODUCT IN THE WORKPLACE. EACH USER MUST REVIEW THIS MSDS IN THE CONTEXT OF HOW THE PRODUCT WILL BE HANDLED AND USED IN THE WORKPLACE.

IF CLARIFICATION OR FURTHER INFORMATION IS NEEDED TO ENSURE THAT AN APPROPRIATE RISK ASSESSMENT CAN BE MADE, THE USER SHOULD CONTACT THIS COMPANY SO WE CAN ATTEMPT TO OBTAIN ADDITIONAL INFORMATION FROM OUR SUPPLIERS. OUR RESPONSIBILITY FOR PRODUCTS SOLD IS SUBJECT TO OUR STANDARD TERMS AND CONDITIONS, A COPY OF WHICH IS SENT TO OUR CUSTOMERS AND IS ALSO AVAILABLE ON REQUEST.

Please read all labels carefully before using product.

This MSDS is prepared in accord with the SWA document "National Code of Practice for the Preparation of Material Safety Data Sheets" 2nd Edition [NOHSC:2011(2003)]
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